



California Health Care Foundation California Survey

The California Health Care Foundation Health Policy Survey was conducted November 18 – December 30, 2019 via a mixed random digit dial (RDD) (n = 711) and address based sample (ABS) (n = 697) design among a random representative sample of 1,408 adults age 18 or older living in the state of California. Interviews were administered in English (n = 1,315) and Spanish (n = 93). Sampling, data collection, weighting, and tabulation were managed by SSRS in close collaboration with California Health Care Foundation researchers. California Health Care Foundation paid for all costs associated with the survey and both SSRS and California Health Care Foundation worked together to design the survey and analyze the results.

The RDD component included interviews with 247 respondents reached via landline and 464 reached via cell phone (including 318 without landline access in their homes). The sample was designed to complete a sufficient number of interviews with respondents of demographic groups that would allow accurate representation of the California adult population in the overall sample. The RDD frames were stratified by income-level in order to reach more low-income respondents. The RDD landline frame included all telephone exchanges identified as being located in California based on their three-digit area code. The sample was generated through Marketing Systems Group's (MSG) GENESYS sampling system.

Using a procedure similar to that used for the landline sample, MSG generated a random list of California-based cell phone numbers. The RDD cell phone frame was stratified, in order to reach a relatively larger share of low-income respondents. The cell phone sample also included an oversample of 68 respondents with prepaid (or pay-as-you-go) cell phone numbers in California, a group that tends to be disproportionately lower income. To address the fact that some qualifying respondents could only be reached by cell phone but had an out-of-state phone number, the sample was augmented with a sample (provided by Dynata) of phone numbers outside of California associated with a billing address that indicated in-state residence (n = 36).

The telephone sample also included 274 respondents who were reached by calling back respondents in California who had previously completed the SSRS Omnibus poll and indicated that they were California residents who met some of the income, health insurance coverage, and race categories of interest for this study.

To qualify for the study, all RDD respondents needed to confirm that they were adults, 18 or older, currently residing in California. In households reached via landline, respondents were selected by asking for the youngest adult (randomly selected male or female) in the household at the time of the call. Respondents reached through the callback sample also needed to confirm that they were Black or Asian (for the callback sample), or that their income or insurance status matched the expectations based on their sample type.

The address-based sample was randomly drawn from a sampling frame defined by the United States Postal Service's Computerized Delivery Sequence File (CDS), which is licensed by SSRS's sister company Marketing Systems Group (MSG). This database covers nearly 100% of all households in the U.S. The ABS frames were stratified into four mutually exclusive categories in order to allow accurate representation of the California adult population (High Asian; High Black; Low-income, excluding addresses previously defined as the High Asian or High Black; Else). Within each of these strata the sample was also sub-stratified to match the population of households by geographic region.

All ABS sample were sent an invitation letter including a link to complete the survey online and a toll-free number that respondents could call to complete the survey with a telephone interviewer, and \$2 pre-incentive were included for the first two waves of invitations (n=617). For the first two waves of invitations, respondents who were living in Census block-groups identified as High Asian, High Black, or Low-income were offered \$10 post-incentive if they completed the survey. All respondents in the third wave of invitations were offered \$10. SSRS sent reminder postcards, which included a QR code, one week after the initial mailing and then followed-up with telephone calls to households whose address could be matched to a listed cell phone or landline telephone directory about two weeks after the initial mailing.

In order to randomly select a household member in the ABS sample, the invitation letter requested that the survey be completed by the household member who had the last birthday. To qualify for the ABS study, respondents were first asked in the survey to confirm that they are the adult in their household who had the last birthday¹. All ABS respondents were screened to verify that they resided at the address that the invitation was sent to, before confirming that they are an adult living in California.

A series of data quality checks were run on the final data, which resulted in eleven completes being removed from the data. A multi-stage weighting design was applied to ensure accurate representation of the California adult population. The first stage of weighting included corrections

¹ For ABS respondents who completed the survey by outbound cell phone (n = 45), meaning that SSRS matched their household to a cell phone and telephone interviewers called the respondents on their cell phone, interviewers asked the respondents to confirm that they were not driving or doing anything that required their full attention and to confirm that they were an adult. Since cell phones are treated as individual devices, there was no within household selection.





to the RDD sample for sample deign, including accounting for the disproportionate stratification, the likelihood of non-response for the recontacted sample, and an adjustment to account for the fact that respondents with both landline and cell phone have a higher probability of selection. Afterwards, the RDD sample underwent demographic adjustment to balance the sample to match known adult population parameters based on the US Census Bureau's 2017 American Community Survey (ACS). Parameters included age (by gender), educational attainment, race/ethnicity (by education), and region in California. The data were also weighted to match current National Health Interview Survey 2017² estimates for cell phone-only (with projected increases over time), and to the current Census estimates for population-density based on zip-code level density-ranking (divided nationally into five quintiles). Next, to reduce the possibility that single cases would affect the data too much and to keep variance relatively low, the weights were truncated at the top and bottom 2.0 percentage points of their distribution.

For the ABS frame, the weighting first included corrections for sample design including stratification by income, race, and region as well as probability of selection based on number of people in the household. Next the ABS sample underwent demographic adjustments according to the same parameters as the RDD sample excluding phone status and including and internet access benchmark. The ABS sample also underwent a trimming process to ensure that no single cases would affect the data too much. The weights were truncated at the top and bottom 5.0 percentage points of their distribution. Finally, the weights from the RDD and ABS frames were combined. The combined sample underwent demographic adjustments and trimming.

The margin of sampling error including the design effect for the full sample is plus or minus 3 percentage points. For results based on subgroups, the margin of sampling error may be higher. Sample sizes and margins of sampling error for subgroups are available by request. Note that sampling error is only one of many potential sources of error in this or any other public opinion poll. SSRS is an independent public opinion research firm and is a charter member of the Transparency Initiative of the American Association for Public Opinion Research.

Notes for reading the topline:

- Percentages may not always add up to 100 percent due to rounding.
- Values less than 0.5 percent are indicated by an asterisk (*).
- "Vol." indicates a response was volunteered by the respondent, not offered as an explicit choice
- Questions are presented in the order asked; question numbers may not be sequential.

² https://www.cdc.gov/nchs/data/nhis/earlyrelease/Wireless_state_201903.pdf | projected to be 58.2% in 2019.



Q1. Now (I'd/we) like to ask you about possible priorities for California's governor and legislature. How important do you think it is for them to work on each of these areas in 2020? First, (INSERT AND RANDOMIZE). Is that extremely important, very important, somewhat important, or not important for them to work on in 2020? PHONE ONLY What about (INSERT NEXT ITEM)? (IF NECESSARY: Is that extremely important, very important, somewhat important, or not important for them to work on in 2020?) (ask all item h; ask random 4 items a-g; scramble items a-h)3

Somewhat

Items a-g: Based on a Random Subset of Respondents

Item h: Based on Total

important /Not important for them/ Should Should not be not be done Extremel Extremel done Not importan DK/R/ y/Very Very (Vol. for (Vol.) У Web importan Importan importan phone) Somewhat t for for t (NET) (NET) important them phone) Blank t Ν making health care more affordable 45 39 12/19 84 16 11 4 n=772 1 5 2 12/18 80 45 35 18 12 n=1,404 b. improving public education * 12/19 84 47 37 16 14 1 n=815 12/18 85 48 38 12 8 4 3 n=705 c. addressing climate change 25 2 39 35 20 13 2 n=803 12/19 63 12/18 61 30 31 37 19 17 2 n=699 d. improving infrastructure, like buildings and roads 12/19 71 29 42 28 26 2 n=812 28 7 1 12/18 70 42 29 22 n=705 e. attracting and retaining businesses and jobs 12/19 78 39 39 21 17 4 n=813 12/18 74 29 45 24 19 6 2 n=705 f. making housing more affordable 12/19 76 49 27 23 18 5 1 n=817 1 12/18 7 2 75 40 35 23 16 n=699

³ In December 2018 the question text was "Now I'd like to ask you about possible priorities for California's new governor and legislature. How important do you think it is for them to work on each of these areas in 2019. First, (INSERT AND RANDOMIZE). Is that extremely important, very important, somewhat important, or not important for them to work on in 2019? What about (INSERT NEXT ITEM)? (READ FOR FIRST TWO ITEMS THEN IF NECESSARY: Is that extremely important, very important, somewhat important, or not important for them to work on in 2019?)"



Q1 continued...

		Extremel y/Very importan	Extremel y Importan	Very importan	Somewhat important /Not important for them/ Should not be done (Vol. for phone)	Somewhat	Not importan t for	Should not be done (Vol.) for	DK/R/ Web	
g.	immigration	t (NET)	t	t	(NET)	important	them	phone)	Blank	N
	enforcement		20	20	4.4	22	4.6	2	2	222
	12/19	57	28	29	41	23	16	2	2	n=800
	12/18	57	25	32	40	24	16	*	2	n=699
h.	addressing homelessness 12/19	83	49	34	17	14	2	*	*	n=1,408
	,	33		٠.		- '	_			, ,,,

READ TO ALL: Now (I am going to ask you/we have) some questions about Medicaid, also known in California as Medi-Cal, the government health insurance and long-term care program for low-income adults and children.

How important is Medi-Cal for (INSERT ITEM)? (rotate a & b) Q6.

		Important (NET)	Very Important	Somewhat important	Not Important (NET)	Not too important	Not at all important	Don't Know/ Refused/ Web Blank
a.	the state of California							
	12/19	91	70	21	7	5	2	2
	12/18	91	76	15	6	3	3	3
b.	you and your family							
	12/19	60	44	17	38	15	24	1
	12/18	59	46	12	38	12	26	3

Q32. Right now, Medi-Cal pays many doctors, hospitals, and other health care providers based on the number of tests that are ordered or services that are provided to patients. Some groups have proposed Medi-Cal pay these health care providers based on the overall quality of care they deliver. Do you (support) or (oppose) this approach? (rotate items in parentheses)

	12/19
Support	72
Oppose	20
Don't Know/Refused/Web Blank	8

READ TO ALL: (Next, we would like to ask your opinion/I'm going to read you) about some different things the California governor and legislature might do when it comes to health care.



Q2. (I'm going to read you/ Next, we would like to ask your opinion about) some different things the California governor and legislature might do when it comes to health care. How important do you think it is for them to work on each of these areas in 2020? First, (INSERT AND RANDOMIZE). Is that extremely important, very important, somewhat important, or not important for them to work on in 2020? What about (INSERT NEXT ITEM)? (scramble items a-h)4

Items b, c: Based on Total Items a, d-h: Based on a Random Subset of Respondents

> Somewhat important/

Not important for them/ Extremely Extremel Should not Not Should /Very be done importan not be DK/R Very ٧ /Web important Importan importan (Vol.) Somewhat t for done (NET) (NET) important them (Vol.) Blank Ν t a. making sure people with alcohol and drug use problems can get the treatment they need 12/19 n=716 69 33 36 30 24 5 1 1 12/18 68 30 39 30 24 7 1 n=705 b. making sure people with mental health problems can get the treatment they need 12/19 90 52 38 10 8 1 n=1,408 12/18 88 49 39 12 10 3 n=699 c. lowering the amount that people pay for health care 12/19 79 43 36 20 16 3 1 1 n=1,408 12/18 81 41 40 18 13 1 n=705 d. lowering the price of prescription drugs 12/19 82 47 35 18 15 3 n=718 12/18 75 39 36 24 19 6 n=699

⁴ In December 2018 the question text was "I'm going to read you some different things the new California governor and lawmakers might do when it comes to health care. How important do you think it is for them to work on each of these areas in 2019. First, (INSERT AND RANDOMIZE). Is that extremely important, very important, somewhat important, or not important for them to work on in 2019? What about (INSERT NEXT ITEM)? (READ FOR FIRST TWO ITEMS THEN IF NECESSARY: Is that extremely important, very important, somewhat important, or not important for them to work on in 2019?)"



Q2 continued...

		Extremely /Very important (NET)	Extremely Important	Very important	Somewhat important/ Not important for them/ Should not be done (Vol.) (NET)	Somewhat important	Not important for them	Should not be done (Vol.)	DK/R /Web Blank	N
	making sure there are enough doctors, nurses and other health care providers across California									
	/19	83	41	42	16	12	4	*	1	n=706
12, f.	Californians have access to health insurance coverage	77	38	39	22	16	6	-	1	n=705
	12/19	81	46	35	18	12	4	2	1	n=714
g.	information about the price of doctors' visits, tests, and procedures more available to patients	78 80	45 38	34 42	21	13	7	*	*	n=699 n=675
	12/19							1		
h.	12/18 decreasing state government spending on health care 12/19	76 43	37 14	40 28	22 56	16 28	6 18	9	2	n=705 n=695
	12/19	43 45	14 15	28 30	56 49	28	18 25	9 1	6	n=699
	12/10	43	13	30	45	23	23	1	O	11-033

AGE. Could you please (tell me/enter) your age? (ENTER NUMBER FROM 17-90; ENTER 17 FOR UNDER 18 YEARS OLD)

AGE2. Could you please (tell me/enter) if you are... (READ LIST)?

PHONY ONLY: (READ LIST)

RECAGE2 VARIABLE

	12/19	12/18
18-29	22	22
30-49	35	36
50-64	24	24
65+	18	18
Refused/Web Blank	*	*





COVERAGE. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time? (READ IF NECESSARY: A health plan would include any private insurance plan through your employer or a plan that you purchased yourself, as well as a government program like Medicare or Medi-Cal?

	12/19	12/18
Covered by health insurance	87	88
Not covered by health insurance	12	12
Don't know/Refused/Web Blank	1	1

AGECOV VARIABLE

Based on respondents less than 65 who know if they have health insurance

	12/19	12/18
Insured less than 65	85	86
Uninsured less than 65	15	14
N	n=977	n=1,058





Q7. (I'm going to read you a list of/We have some questions about) things that some people worry about and others do not. (PHONE: I would like you to tell me) how worried, if at all, you are about being able to afford each of the following for you and your family. What about (INSERT AND RANDOMIZE)? (PHONE: Are you very worried, somewhat worried, not too worried, or not at all worried?) (scramble items a-g)

Item a: Based on those who are insured Items b-g: Based on a Random Subset of Respondents

		Worried (NET)	Very Worried	Somewhat worried	Not worried (NET)	Not too worried	Not at all worried	Not applicable (Vol.)	DK/R/ Web Blank	N
a.	your monthly health insurance									
	premium									
	12/19	44	21	22	51	23	29	4	1	n=1,291
	12/18	39	17	22	59	22	37	2	1	n=1,231
b.	your out of pocket costs when using health care services									
	12/19	66	36	30	33	20	13	1	*	n=700
	12/18	56	30	25	43	17	26	1	*	n=1,404
c.										,
	12/19	50	25	25	47	23	24	3	-	n =690
	12/18	42	22	20	56	22	35	1	*	n=1,404
d.	your rent or mortgage									
	12/19	54	30	24	44	21	24	2	*	n=707
	12/18	52	31	21	46	17	29	2	*	n=1,404
e.	gasoline or other transportation costs									
	12/19	52	30	22	47	25	22	1	-	n=708
	12/18	53	27	26	46	20	26	*	*	n=1,404
f.	your monthly utilities like electricity or heat									
	12/19	46	25	21	54	24	30	*	*	n=731
	12/18	47	22	24	53	21	32	*	*	n=1,404
g.	unexpected medical bills									
	12/19	69	40	29	30	20	11	*	*	n=688
	12/18	63	38	25	36	16	20	*	*	n=1,404



In the past 12 months, have you or another family member (INSERT AND RANDOMIZE) because of the cost (PHONE: ,or not)? (scramble Q8.

		Yes	No	Don't Know/ Refused/Web Blank
	skipped a recommended medical test or treatment	165	NO	Dialik
a.	12/19	21	79	*
	12/18	19	80	1
b.		13	00	-
~.	12/19	18	82	1
	12/18	18	82	1
c.				
	12/19	12	87	1
	12/18	12	88	*
d.	put off or postponed getting mental health care			
	12/19	16	83	1
	12/18	10	88	2
e.	put off or postponed getting physical health care ⁵			
	12/19	25	75	1
	12/18	20	80	*
f.	skipped dental care or checkups			
	12/19	38	61	1
	12/18	30	69	1

Q8 Summary - Yes to any

Based on total

	12/19	12/18
Experienced any problems	51	44
Experienced no problems	49	56
Don't know/Refused/Web Blank	*	*

Q8aa. Did any of those steps you took because of the cost make your condition worse (PHONE:, or not)? (PHONE IF NECESSARY: The steps that you or another family member took in the past 12 months because of the cost.)

Based on those who have taken any steps mentioned because of cost

12/19 Yes 42 54 Don't know/Refused/Web Blank 4 n=690

 $^{^{\}rm 5}$ In December 2018 the text for item E was "put off or postponed getting health care".





Q8/Q8aa Combo Table

Based on total

	12/19
Took any steps mentioned because of the cost	51
Steps made condition worse	21
Steps did not make condition worse	28
Don't know/Refused/Web Blank	2
Did not take any steps mentioned because of the cost	49
Don't know/Refused/Web Blank	*

Q9. In the past 12 months, did you or anyone in your family have problems paying or an inability to pay any medical bills, such as bills for doctors, dentists, medication, or home care(PHONE:", or not")? (PHONE IF NEEDED: This includes bills you have had problems paying over the past 12 months, even if the initial bill was incurred more than 12 months ago.).(WEB:) This includes bills you have had problems paying over the past 12 months, even if the initial bill was incurred more than 12 months ago.⁶

	12/19	12/18
Yes	24	20
No	76	79
Don't know/Refused/Web Blank	*	*

⁶ In December 2018 the question text was "In the past 12 months, did you or anyone in your household have problems paying or an inability to pay any medical bills, such as bills for doctors, dentists, medication, or home care? (IF NEEDED: This includes bills you have had problems paying over the past 12 months, even if the initial bill was incurred more than 12 months ago.)".





Have you or a member of your family (INSERT ITEM) in the past 12 months in order to pay medical bills(PHONE:", or not")? PHONE Q10. ONLY: How about (INSERT NEXT ITEM)?(PHONE IF NECESSARY: Have you or a member of your family done this in the past 12 months in order to pay medical bills, or not?) (scramble items a-g)7

Based on respondents whose households had problems or an inability to pay medical bills.

				Don't Know/	
		Refused			
		Yes	No	/Web Blank	Ν
a.	cut back spending on food, clothing, or basic household items				
	12/19	66	34	*	n=319
	12/18	72	28	*	n=316
b.	used up all or most of your savings				
	12/19	49	51	*	n=319
	12/18	61	38	1	n=316
c.	taken an extra job or worked more hours				
	12/19	46	53	1	n=319
	12/18	55	45	*	n=316
d.	borrowed money from friends or family				
	12/19	42	58	*	n=319
	12/18	54	46	-	n=316
e.	increased your credit card debt				
	12/19	49	50	1	n=319
	12/18	46	54	1	n=316
f.	taken money out of retirement, college, or other long-term				
	savings accounts				
	12/19	37	63	*	n=319
	12/18	32	67	1	n=316
g.	changed your living situation, such as moving in with family or				
	friends				
	12/19	26	74	1	n=319
	12/18	32	67	1	n=316

Q9/Q10 SUMMARY

Based on total

12/19 12/18 Yes, household had problems or an inability to pay any medical bills 24 20 Cut back spending on food, clothing, or basic household items 16 15 Used up all or most of your savings 12 12 Taken an extra job or worked more hours 11 11 Borrowed money from friends or family 10 11 Increased your credit card debt 12 9 Taken money out of retirement, college, or other long-term savings accounts 7 9 7 Changed your living situation, such as moving in with family or friends 6 No, household did not have problems or an inability to pay any medical bills 76 79 Don't know/Refused/Web Blank

 $^{^7}$ In December 2018 the question text was "Have you or someone else in your household (INSERT ITEM) in the past 12 months in order to pay medical bills, or not? How about (INSERT NEXT ITEM)? (READ IF NECESSARY: Have you or someone else in your household done this in the past 12 months in order to pay medical bills, or not?)".





In general, how (easy) or (difficult) would you say it is to find out how much medical treatments and procedures provided by different Q11. doctors or hospitals would cost you before you receive them? PHONE: Would you say it is... (READ LIST)? (rotate items in parentheses)

	12/19	12/18
Easy (NET)	27	32
Very easy	8	11
Somewhat easy	18	20
Difficult (NET)	70	62
Somewhat difficult	37	30
Very difficult	33	32
Don't know/Refused/Web Blank	3	6

Q3. Do you think your local community has enough (INSERT AND RANDOMIZE) to serve the needs of its residents (PHONE ONLY:", or not")? (scramble a-d)8

		Yes	No	Don't Know/ Refused /Web Blank
a.	primary care providers such as doctors, nurse practitioners and physician			
	assistants			
	12/19	61	34	5
	12/18	57	35	8
c.	mental health care providers			
	12/19	34	55	11
	12/18	27	52	21
d.	specialists, such as cardiologists or orthopedists			
	12/19	56	35	9
	12/18	54	33	13

READ TO ALL: These next few questions are about you, rather than you and other family members living in your household.

Q24. In the past 12 months, have you tried to make an appointment for medical care (PHONE:", or not")?

	12/19
Yes	71
No	29
Don't know/Refused/Web Blank	*

Q24a. In the past 12 months, have you had to wait longer than you thought was reasonable to get an appointment for medical care (PHONE ONLY:", or not")?

Based on respondents who have tried to make an appointment for medical care in the past 12 months

	12/19	12/18
Yes	40	23
No	60	72
Don't know/Refused/Web Blank	*	1
N	n=1,060	n=1,404 ⁹

 $^{^8}$ In December 2018 the question text was "Do you think your community has enough (INSERT AND RANDOMIZE) to serve the needs of local residents, or not?".

⁹ Asked of total respondents in December 2018.





Q24/Q24a Combo Table

Not insured

Don't know/Refused/Web Blank

	Based on total	
		12/19
	Yes, have tried to make an appointment for medical care in the past 12 months	71
	Yes, had to wait longer than thought was reasonable	28
	No, did not have to wait longer than thought was reasonable	42
	Don't know/Refused/Web Blank	*
	No, have not tried to make an appointment for medical care in the past 12 months	29
	Don't know/Refused/Web Blank	*
Q25.	In the past 12 months, have you tried to make an appointment with a mental health provider (PHONE:", or n	ot")?
		12/19
	Yes	17
	No	83
	Don't know/Refused/Web Blank	*
Q25a.	How (easy) or (difficult) was it to find a mental health provider who took your insurance? PHONE: Would you (rotate items in parentheses)	ı say it was (READ LIST)
	Based on respondents who are insured and who have tried to get an appointment for mental health care in the	he past 12 months
		12/19
	Easy (NET)	51
	Very easy	24
	Somewhat easy	27
	Difficult (NET)	48
	Somewhat difficult	26
	Very difficult	23
	Don't know/Refused/Web Blank	1
	N	n=197
COVERA	GE/Q25/Q25a Combo Table	
	Based on total	
		12/19
	Insured	87
	Yes, have tried to make an appointment for mental health care in the past 12 months	16
	Easy to find a mental health provider who took your insurance (NET)	8
	Very easy	4
	Somewhat easy	4
	Difficult to find a mental health provider who took your insurance (NET)	8
	Somewhat difficult	4
	Very difficult	3
	Don't know/Refused/Web Blank	*
	No, have not tried to make an appointment for mental health care in the past 12 months	71
	Don't know/Refused/Web Blank	*

12

1



Q26. In the past 12 months, have you had to wait longer than you thought was reasonable to get an appointment for mental health care (PHONE:", or not")?

Based on respondents who have tried to make an appointment for mental health care in the past 12 months.

	12/19	12/18
Yes	52	9
No	47	68
Don't know/Refused/Web Blank	1	4
N	n=210	n=1,404 ¹⁰

Q25/Q26 Combo Table

Based on total

	12/19
Yes, have tried to make an appointment for mental health care in the past 12 months	17
Yes, had to wait longer than thought was reasonable	9
No, did not have to wait longer than thought was reasonable	8
Don't know/Refused/Web Blank	*
No, have not tried to make an appointment for mental health care in the past 12 months	83
Don't know/Refused/Web Blank	*

 $^{^{10}}$ Asked of total respondents in December 2018.





Q29. Some people have offered proposals to ensure people with mental health problems in California have access to the treatment they need. PHONE: For each proposal, please indicate if you strongly (favor) it, somewhat (favor) it, somewhat (oppose) it, or strongly (oppose) it. How about (INSERT ITEM)? PHONE ONLY: How about (INSERT NEXT ITEM)? (PHONE IF NECESSARY: Do you strongly (favor) it, somewhat (favor) it, somewhat (oppose) it, or strongly (oppose) it?) WEB: How much do you (favor) or (oppose) (INSERT ITEM)? (rotate items in parentheses; scramble items a-e)

Items a, b, c: Based on Half Sample A Items d, e: Based on Half Sample B

	Favor (NET)	Strongly favor	Strongly oppose	Oppose (NET)	Somewhat oppose	Strongly oppose	Don't Know/ Refused /Web Blank	N
a. increasing the number of mental health care providers in parts of California where mental health care providers are in short supply. 12/19	89	64	25	9	6	3	2	n=677
 expanding programs that focus on detecting mental health problems early so treatment can be provided when the first symptoms occur. 								
 12/19 c. giving local communities more tools to connect people who are homeless to mental health care and other social services. 	90	63	27	8	6	2	2	n=677
 12/19 d. enforcing rules that require health insurance companies to provide mental health care at the same level as physical health care. 		66	28	5	3	2	1	n=677
e. ensuring that every Californian with a serious mental health problem can turn to a single team to coordinate their physical health care, mental health care, and addiction treatment.		61	28	9	6	3	2	n=731
12/19	89	55	34	9	4	5	2	n=731

Q20. If you sought counseling or treatment for a mental health condition, like depression or anxiety, would you want your regular doctor or primary care provider to be kept informed of this (PHONE:", or not")? (rotate Q20 & Q21)

	12/19
Yes	82
No	16
Don't know/Refused/Web Blank	2





Q21. If you sought counseling or treatment for an alcohol or drug use problem, would you want your regular doctor or primary care provider to be kept informed of this (PHONE:", or not")? (rotate Q20 & Q21)

	12/19
Yes	79
No	19
Don't know/Refused/Web Blank	2

Q16. If you were receiving care for a condition such as (INSERT ITEM), would you feel comfortable if a friend or family member knew about this (PHONE:", or not")? PHONE: How about (INSERT NEXT ITEM)? (PHONE IF NECESSARY: Would feel comfortable if a friend or family member knew about this, or not?) (scramble a-c)

		Yes	No	Don't Know/ Refused /Web Blank
a.	asthma			_
	12/19	85	13	1
b.	depression			
	12/19	68	31	2
d.	alcohol or drug abuse			
	12/19	58	40	2

Q17. If you were receiving care for a condition such as (INSERT ITEM), would you feel comfortable if a co-worker or classmate knew about this (PHONE:", or not")? PHONE: How about (INSERT NEXT ITEM)? (PHONE IF NECESSARY: Would feel comfortable if a co-worker or classmate knew about this, or not?) (scramble a-c in the same order as Q16)

	Yes	No	Don't Know/ Refused /Web Blank
a. asthma			
12/19	68	30	2
b. depression			
12/19	33	66	1
c. alcohol or drug abuse			
12/19	22	76	2

In the past 12 months, did you or a family member receive treatment or counseling for (INSERT ITEM)(PHONE:", or not")? PHONE: How Q23. about (INSERT NEXT ITEM). (PHONE IF NECESSARY: "Did you or a family member receive treatment or counseling for this, or not?") (scramble a-c).

	Yes	No	Don't Know/ Refused /Web Blank
a. any physical health condition			
12/19	53	46	1
b. a mental health condition, such as depression or anxiety			
12/19	27	72	1
c. alcohol or drug use problems, including addiction			
12/19	7	92	1





You said you or a family member received treatment or counseling for a physical health condition. PHONE: Overall, were you very Q27a. satisfied, somewhat satisfied, not too satisfied, or not at all satisfied with the treatment? WEB: Overall, how satisfied were you with the treatment?

Based on respondents who received treatment for any physical health condition

	12/19
Satisfied (NET)	85
Very satisfied	46
Somewhat satisfied	39
Not satisfied (NET)	14
Not too satisfied	10
Not at all satisfied	3
Don't know/Refused/Web Blank	1
N	n=809

Q23a/Q27a Combo Table

Based on total

	12/19
Yes, received treatment for a physical health condition	53
Satisfied with treatment (NET)	45
Very satisfied	24
Somewhat satisfied	21
Not satisfied with treatment (NET)	7
Not too satisfied	5
Not at all satisfied	2
Don't know/Refused/Web Blank	1
No, did not receive treatment for a physical health condition	46
Don't know/Refused/Web Blank	1

Q27. You said you or a family member received treatment or counseling for a mental health condition. PHONE: Overall, were you very satisfied, somewhat satisfied, not too satisfied, or not at all satisfied with the treatment? WEB: Overall, how satisfied were you with the treatment?

Based on respondents who received treatment for a mental health condition

	12/19
Satisfied (NET)	79
Very satisfied	35
Somewhat satisfied	44
Not satisfied (NET)	19
Not too satisfied	13
Not at all satisfied	6
Don't know/Refused/Web Blank	2
N	n=344





Q23b/Q27 Combo Table

Based on total

	12/19
Yes, received treatment for a mental health condition	27
Satisfied with treatment (NET)	21
Very satisfied	9
Somewhat satisfied	12
Not satisfied with treatment (NET)	5
Not too satisfied	3
Not at all satisfied	2
Don't know/Refused/Web Blank	1
No, did not receive treatment for a mental health condition	72
Don't know/Refused/Web Blank	1

You said you received treatment for an alcohol or drug use condition. PHONE: Overall, were you very satisfied, somewhat satisfied, not Q28. too satisfied, or not at all satisfied with the treatment? WEB: How satisfied were you with the treatment?

Based on respondents who received treatment for an alcohol or drug use condition (sample size insufficient to show results)

	12/19
Satisfied (NET)	
Very satisfied	
Somewhat satisfied	
Not satisfied (NET)	
Not too satisfied	
Not at all satisfied	
Don't know/Refused/Web Blank	
N	n=84

Q23c/Q28 Combo Table

Q28a.

Based on total

	12/19
es, received treatment for an alcohol or drug use condition	7
Satisfied with treatment (NET)	5
Very satisfied	2
Somewhat satisfied	3
Not satisfied with treatment (NET)	2
Not too satisfied	2
Not at all satisfied	1
Don't know/Refused/Web Blank	*
No, did not receive treatment for an alcohol or drug use condition	92
Don't know/Refused/Web Blank	1

	12/19
Yes	81
No	16
Don't know/Refused/Web Blank	3





Overall, which one comes closer to your view? Do you think: PHONE: (READ LIST). (PHONE IF NECESSARY: overall, which one comes Q28b. closer to your view? Re-read question if necessary) (rotate options)

Based on respondents who think there is a relationship between mental illness and homelessness

			12/19
	Mental health problems are more likely to cause people to experience homelessness		65
	Homelessness is more likely to cause people to experience mental health problems		29
	Don't know/Refused/Web Blank		6
	N		n=1,168
EX.	Are you male or female?		
		12/19	12/18
	Male	49	49
	Female	50	50
	Other (Vol.)	*	*
	Don't Know/Refused/Web Blank	*	*
NDER\	/AR VARIABLE		
		12/19	12/18
	Male	49	50

COVTYPE. Which of the following is your MAIN source of health insurance coverage? Is it a plan through your employer, a plan through your spouse's employer, a plan you purchased yourself either from an insurance company or a state or federal marketplace, are you covered by Medicare, Medicaid or STAR Medicaid, or do you get your health insurance from somewhere else? (INTERVIEWER NOTE: IF R SAYS THEY GOT INSURANCE THROUGH HEALTHCARE.GOV, OBAMACARE, OR A STATE HEALTH INSURANCE MARKETPLACE/EXCHANGE, CODE AS 3.)

Based on total who are insured

Female

Other (Vol.)

	12/19	12/18
Plan through your employer	35	34
Plan through your spouse's employer	12	11
Plan you purchased yourself	10	7
Medicare	18	17
Medicaid or STAR Medicaid	17	22
Somewhere else (SPECIFY)	2	1
Plan through your parents/mother/father (Vol.)	3	3
From military/VA (Vol.)	1	4
Don't Know/Refused/Web Blank	1	1
N	n=1,291	n=1,231

50

50





COVERAGE/COVTYPE Combo Table

Based on total

	12/19	12/18
Covered by health insurance	87	88
Employer	30	30
Spouse's employer	10	10
Self-purchased plan	9	6
Medicare	16	15
Medicaid or STAR Medicaid	15	19
Somewhere else	2	1
Plan through parents/mother/father (Vol.)	3	2
From military/VA (Vol.)	1	4
Don't know/Refused/Web Blank	1	1
Not covered by health insurance	12	12
Don't know/Refused/Web Blank	1	1

COVSELF. Did you purchase your plan: PHONE: (READ LIST)

Based on total 18-64 who purchased their own insurance plan (sample size insufficient to show results)

COVERAGE/COVTYPE/COVSELF COMBO TABLE

Based on respondents 18-64

	12/19	12/18
Covered by health insurance	87	85
Employer	30	35
Spouse's employer	10	11
Self-purchased plan	9	6
Directly from an insurance company	2	2
From the marketplace known as healthcare.gov or Covered California	4	2
Through an insurance agent or broker	2	1
Somewhere else (SPECIFY)	*	*
Don't Know/Refused/Web Blank	*	1
Medicare	16	5
Medicaid or STAR Medicaid	15	21
Somewhere else	2	1
Plan through parents/mother/father (Vol.)	3	3
From military/VA (Vol.)	1	4
Don't know/Refused/Web Blank	1	1
Not covered by health insurance	12	14
Don't know/Refused/Web Blank	1	1
N	n=1,408	n=1,064





COVMKT. Regardless of how you purchased your plan, do you know if it is: PHONE: (READ LIST) PHONE: (ENTER ONE ONLY)

Based on respondents 18-64 who purchased their own insurance plan except those who purchased their plan through the marketplace (sample size insufficient to show results)

12/19 A marketplace or healthcare.gov/Covered California plan Not a marketplace or Covered California plan Don't Know/Refused/Web Blank n=46

COVERAGE/COVTYPE/COVSELF/COVMKT Combo Table

Based on those ages 18-64

	12/19	12/18
Covered by health insurance	85	85
Employer	35	35
Spouse's employer	12	11
Self-purchased plan	10	6
Directly from an insurance company/agent or broker/Other	5	4
Marketplace plan	1	1
Non-Marketplace plan	1	1
Not sure/Refused	3	2
From healthcare.gov or Covered California	4	2
Medicare	4	5
Medicaid/Medi-Cal	17	21
From military/VA (Vol.)	1	1
Somewhere else (Vol.)	2	3
Plan through parents/mother/father (Vol.)	4	4
Don't know/Refused/Web Blank	1	1
Not covered by health insurance	15	14
Oon't know/Refused/Web Blank	1	1
V	n=980	n=1,064





What's the MAIN reason you do not currently have health insurance? (ACCEPT ONE RESPONSE ONLY) (INTERVIEWER NOTE: IF R GIVES Q33. MORE THAN ONE ANSWER, PROBE WITH: "Okay, I understand, but what do you think is the MAIN reason you do not currently have health insurance")

Based on those ages 18-64 who are uninsured

	12/19	12/18
Too expensive/can't afford	35	31
Employment (NET)	12	10
Unemployed/lost job	9	3
Employer doesn't offer it	1	1
Waiting period for job	*	
Not eligible for employer coverage	-	*
Other employment related	1	5
Don't need it/want it	4	6
Missed the deadline/haven't gotten around to it/too busy	*	6
Can't get it/refused due to poor health, illness or age	-	4
Citizenship/residency issues	10	4
Not eligible/not eligible for government help	8	1
Didn't have enough information	-	-
Lack of availability	-	2
Insurance expired/was cancelled	2	2
In the process of signing up	-	1
Against government requirements/against ACA	-	1
Difficulty applying	*	1
Don't know how to get it	-	
Other	18	19
Don't know/Refused/Web Blank	11	13
N	n=104	n=158

Q34. How worried, if at all, are you that if you sign up for health insurance you will draw attention to your or a family member's immigration status? Are you very worried, somewhat worried, not too worried, or not at all worried? (IF REFUSED, PROBE ONCE: We understand and respect that this information is private, we ask only for research purposes, and all your answers are recorded confidentially)

Based on those ages 18-64 who are uninsured

12/19	12/18
37	40
25	30
12	10
63	57
7	12
56	45
-	3
n=104	n=158
	37 25 12 63 7 56





HEALTH. In general, would you say your health is excellent, very good, good, only fair, or poor?

	12/19	12/18
Excellent/Very good/Good (NET)	81	78
Excellent	18	21
Very good	32	29
Good	31	29
Only fair/Poor (NET)	19	21
Only fair	15	16
Poor	4	4
Don't know/Refused/Web Blank	*	1

MHEALTH. In general, would you say your mental health is excellent, very good, good, only fair, or poor?

	12/19	12/18
Excellent/Very good/Good (NET)	86	86
Excellent	29	30
Very good	31	28
Good	27	28
Only fair/Poor (NET)	13	13
Only fair	10	10
Poor	3	3
Don't know/Refused/Web Blank	*	1

DEBILITATING. Does any disability, handicap, or chronic disease keep you from participating fully in work, school, housework, or other activities?

	12/19	12/18
Yes	21	22
No	79	78
Don't know/Refused/Web Blank	1	*

MARITAL. Are you currently married, living with a partner, widowed, divorced, separated, or have you never been married?

	12/19	12/18
Married/Living with partner (NET)	55	48
Married	46	41
Living with a partner	9	7
Not married (NET)	44	50
Widowed	5	7
Divorced	7	9
Separated	3	4
Never been married	29	30
Don't know/Refused/Web Blank	1	1

Q55. Currently, are you yourself employed full-time, part-time, or not at all? (INTERVIEWER: If respondent asks to define "full-time" please define as 30 or more hours per week)

Q55a. Are you retired, a homemaker or stay at home parent, a student, temporarily unemployed, or on disability and can't work?

Asked of those who are not employed





Employ Summary Table

Based on total

	12/19	12/18
Employed (NET)	61	58
Employed full-time	45	42
Employed part-time	16	16
Unemployed (NET)	5	5
Unemployed and currently seeking employment	4	4
Unemployed and not seeking employment	1	1
A student	4	4
Retired	17	16
On disability and can't work	6	7
A homemaker or stay-at-home parent	7	7
Don't know/Refused/Web Blank	1	1

PARTY. In politics today, do you consider yourself a (Republican), (Democrat), an Independent, or what? (rotate items in parentheses)

	12/19	12/18
Republican	19	16
Democrat	36	39
Independent	23	28
Other/None	4	10
Don't know/Refused/Web Blank	12	8

PARTYLEAN. Do you LEAN more towards the: (Republican Party) or the (Democratic Party)? (rotate items in parentheses)

Asked of those who say they are independent, belong to another party, or don't answer party identification question

Summary PARTY and PARTYLEAN

Based on total

	12/19	12/18
Republican/Independent lean Republican	28	26
Democrat/Independent lean Democrat	49	54
Pure Independents	17	12
Undesignated	5	8

Five-Point Party ID

Based on total

	12/19	12/18
Republican	19	16
Independent/lean Republican	9	11
Independent/Don't lean	16	10
Independent/lean Democrat	13	15
Democrat	36	39
Undesignated	7	10





RVOTE. Are you registered to vote at your present address, or not?

	12/19	12/18
Yes	74	71
No	26	28
Don't know/Refused/Web Blank	1	1

What is the highest level of school you have completed or the highest degree you have received? [DO NOT READ LIST] [INTERVIEWER EDUC. NOTE: Enter code 3-HS graduate if R completed vocational, business, technical, or training courses after high school that did NOT count toward an associate degree from a college, community college or university (e.g., training for a certificate or an apprenticeship)]

	12/19	12/18
HS grad or less (NET)	36	37
Less than high school (Grades 1-8 or no formal schooling)	6	9
High school incomplete (Grades 9-11 or Grade 12 with no diploma)	9	7
High school graduate (Grade 12 with diploma or GED certificate)	18	21
Vocational, business, or training courses after high school that did not count toward		
an associate degree from a college, community college or university (e.g., training	4	NA
for a certificate or an apprenticeship)		
Some college (NET)	31	31
Some college, no degree (includes some community college)	19	20
Two-year associate degree from a college or university	12	11
College grad+ (NET)	32	31
Four-year college or university degree/Bachelor's degree	18	17
Some postgraduate or professional schooling, no postgraduate degree	2	1
Postgraduate or professional degree, including master's, doctorate, medical or law degree	12	13
Don't know/Refused/Web Blank	1	1

HISPANIC. Are you, yourself, of Hispanic or Latino background, such as Mexican, Puerto Rican, Cuban, or some other Spanish background?

	12/19	12/18
Yes	34	35
No	65	64
Don't know/Refused/Web Blank	1	1

What is your race? Are you white, black, Asian or some other race? (IF RESPONDENT SAYS HISPANIC ASK: Do you consider yourself a RACE. white Hispanic or a black Hispanic? CODE AS WHITE (1) OR BLACK (2). IF RESPONDENTS REFUSED TO PICK WHITE OR BLACK HISPANIC, RECORD HISPANIC AS "OTHER," CODE 97)

	12/19	12/18
White	59	59
Black or African-American	7	7
Asian	15	15
Hispanic/Latino (Vol.)	5	9
Native American/American Indian (Vol.)	-	-
Other or mixed race (SPECIFY)	7	4
Don't know/Refused/Web Blank	6	6





Race & Hispanic Combo Table

Based on total

	12/19	12/18
White, non-Hispanic	40	40
Total non-White (NET)	58	58
Black or African-American, non-Hispanic	6	6
Hispanic	34	35
Asian, non-Hispanic	15	15
Other/Mixed Race, non-Hispanic	3	3
Undesignated	2	3

NATIVITY. Were you born in the United States (on the island of Puerto Rico), or in another country? (IF HISPANIC, INSERT ", on the island of Puerto

	12/19	12/18
U.S.	52	69
Puerto Rico	1	*
Another country	46	30
Don't know/Refused/Web Blank	1	1

Q49. How many dependent children do you have, if any? (PHONE: If respondent asks to clarify what "dependent children" means, say "Any child who is dependent on you for support, or who you claim as a dependent on your tax return") (PHONE IF REFUSED: We understand and respect that this information is private, we ask only for research purposes, and all your answers are recorded confidentially) (WEB: By dependent children, we mean any child who is dependent on you for support, or who you claim as a dependent on your tax return.)

	12/19	12/18
1	19	12
2	13	15
3	5	7
4	2	3
5	2	2
6 or more	2	1
None	56	59
Don't know/Refused/Web Blank	2	1

Q50. Besides yourself, how many people are in your family, meaning your spouse and any dependent children? [PHONE INTERVIEWER NOTE: If respondent asks to clarify what "dependent children" means, say "Any child who is dependent on you for support, or who you claim as a dependent on your tax return"] (PHONE IF REFUSED: We understand and respect that this information is private, we ask only for research purposes, and all your answers are recorded confidentially) WEB: By dependent children, we mean any child who is dependent on you for support, or who you claim as a dependent on your tax return.

Based on those who refused to answer marital status, or didn't know or refused to answer how many dependent children they have

Does anyone else, such as a parent, claim you as a dependent on their tax return? (PHONE IF REFUSED: We understand and respect that Q51. this information is private, we ask only for research purposes, and all your answers are recorded confidentially)

Based on those who are under age 31, not married, have no dependent children, and are not employed





Q52. Is the parent or person who claims you as a dependent married, or not? (INTERVIEWER NOTE: If R says their parents are married but not to each other, code as "1: Married") (PHONE INTERVIEWER NOTE: If the R is not claimed by their parent, ask about the person claiming them as a dependent) (PHONE IF REFUSED: We understand and respect that this information is private, we ask only for research purposes, and all your answers are recorded confidentially). (WEB: If your parents are married but not to each other, please select 'Married'. If you are not claimed by your parent, please answer about the person claiming you as a dependent.)

Based on those who are claimed as a dependent

Besides yourself, how many other dependent children (do/does) your (parents/parent) have? (INTERVIEWER NOTE: If the R is not claimed Q53. by their parent, ask about the person claiming them as a dependent) (IF REFUSED: We understand and respect that this information is private, we ask only for research purposes, and all your answers are recorded confidentially)

Based on those who are claimed as a dependent

[CALCULATE FAMILYSIZE VARIABLE AS FOLLOWS:

IF MARITAL=1 AND Q49<98, THEN FamilySize= {2+Q49}

IF MARITAL=2-6 AND Q49<98 AND Q49 NE 0, THEN FamilySize= {1+ Q49}

IF Q50=0-16, THEN FamilySize = {1 +Q50}

IF Q50=98,99, THEN FamilySize = {2}

IF Q51=1, THEN FamilySize = {1+ ("2" IF Q52=1 OR "1" IF Q52=2,8,9)+(Q53 OR "0" IF Q53=98,99)}

IF Q51=2, THEN FamilySize = {1}

IF Q51=8, 9, THEN FamilySize = {2}]

FAMILYSIZE VARIABLE

	12/19	12/18
1	33	40
2	32	24
3	15	11
4	11	14
5	4	6
6 or more	5	5





AMOUNTS USED FOR Q54 (BASED ON PERCENTAGES OF 2019 FPL GUIDELINES ROUNDED TO THE NEAREST THOUSAND)

	100%	AMT1 (138%)	AMT2 (200%)	AMT3 (400%)
FamilySize	Poverty guideline (2019)			
1	\$12,000	\$17,000	\$31,000	\$50,000
2	\$17,000	\$23,000	\$42,000	\$68,000
3	\$21,000	\$29,000	\$53,000	\$85,000
4	\$26,000	\$36,000	\$64,000	\$103,000
5	\$30,000	\$42,000	\$75,000	\$121,000
6	\$35,000	\$48,000	\$86,000	\$138,000
7	\$39,000	\$54,000	\$98,000	\$156,000
8	\$43,000	\$60,000	\$109,000	\$174,000
9	\$48,000	\$66,000	\$120,000	\$191,000
10	\$52,000	\$72,000	\$131,000	\$209,000
11	\$57,000	\$78,000	\$142,000	\$227,000
12	\$61,000	\$84,000	\$153,000	\$244,000

Q54. To help us describe the people who took part in our study, it would be helpful to know which category best describes your (personal/family) income last year before taxes. [Family income only includes income from you yourself, (AND your spouse), (and your dependent children) (AND your spouse and/or any dependent children), (AND your {parents/parent}), (AND any other dependent children of your {parents/parent}), (AND/OR any other dependent children of your {parents/parent})]. Was your total (personal/family) income in 2017 from all sources, and before taxes, less than (AMOUNT 1), at least (AMOUNT 1) but less than (AMOUNT 2), at least (AMOUNT 2) but less than (AMOUNT 3), or (AMOUNT 3) or more? [PHONE INTERVIEWER: IF RESPONDENT REFUSES: Your responses are strictly confidential and are not attached to any identifying information. It is important for us to know this information to help us describe people who took part in our study.] (PHONE INTERVIEWER: IF RESPONDENT SAYS THEY ARE NOT SURE, PROBE ONCE: Can you estimate?) (IF FAMILYSIZE=1, INSERT FIRST VERBIAGE IN PARENS "PERSONAL" AND DO NOT INSERT BRACKETS; IF MARITAL=1 OR Q50=1+ OR Q51=1 OR Q49=1+ OR Q53=1+ (MARRIED OR HAS CHILDREN OR IS A DEPENDENT), INSERT SECOND VERIBIAGE IN PARENS "FAMILY" AND INSERT BRACKETS) (IF MARITAL=1 (married) AND Q50 NE 2-17,98,99, INSERT "AND your spouse", IF Q49=1+ AND Q50 NE 2-17,98,99 (any dependent children), INSERT "and your dependent children"; IF Q50=2-17,98,99, INSERT "AND your spouse and/or any dependent children"; IF Q51=1 (claimed) AND Q53 NE 98,99, INSERT "AND your {parents/parent}"; IF Q53=1+ (parents have other children), INSERT "AND any other dependent children of your {parents/parent}"; IF Q53=98,99 (don't know), INSERT "AND your {parents/parent} AND/OR any other dependent children of your {parents/parent}"; IF Q52=1, THEN INSERT FIRST VERBIAGE IN "{}"; IF Q52=2, 8, 9, THEN INSERT SECOND VERBIAGE IN "{}")

	12/19	12/18
Under 200% (NET)	42	42
Less than 138%	26	29
At least 138% but less than 200%	16	13
200% or more (NET)	49	46
At least 200% but less than 400%	15	15
400% or more	34	31
Don't know/Refused/Web Blank	8	12